



2 April 2020

Coronavirus COVID-19

## Global Operations Update

Dear Valued Customer,

We want to thank you for your continued patience in these unprecedented and very challenging times. Continued travel restrictions and the shut-down of borders, countries and cities by government orders have created unanticipated labor, logistics and material shortages throughout the world that will affect Molex's ability to deliver some products on time. We will continue to provide you with frequent operational status updates.

### Asia

China - Production at our manufacturing locations in China, which resumed on 10 February 2020, are running at or near full capacity. However, we do expect some delays for certain orders as our factories clear our late backlog.

India - On 24 March 2020, the Government of India issued a nationwide order that supersedes the previous local government orders and extends the lockdown period until 14 April 2020. Our three Bangalore plants received an exemption that allows them to operate at 50% capacity; employees are required to have a pass issued by local police that allows them to commute to work. We are making good progress with local authorities to obtain these passes and expect to have ~300 passes by 7 April.

Malaysia – The Malaysian government has extended its nationwide Movement Control Order through 14 April 2020. Molex Malaysia was granted permission to reopen our manufacturing plant on 25 March with reduced headcount (~70%) and is approved to operate under an exemption throughout the extended period.

Philippines – The Molex Philippines plant resumed operations on 23 March 2020 and has added a second shift this week. It is operating at approximately 50% capacity.

Vietnam – Molex Vietnam is on public holiday 2 April – 5 April 2020. The Vietnam Government has instituted a partial lockdown, but our manufacturing plant will be allowed to operate and plan to re-open after the public holiday.

At this time, production is normal at all other manufacturing sites in Asia and we are continuing enhanced measures to protect employee health and well-being.

### Americas (including Mexico)

Many states and counties across the USA have issued orders that restrict the movement of people and close businesses that are considered to be non-essential. We are evaluating each of these orders as they are





released. To date, our Molex manufacturing sites in the USA are considered essential and are operational at, or near, normal capacity. Our sites continue to deploy their business continuity plans, including employees working from home where possible.

The Federal Government of Mexico has declared a Health Emergency by Force Majeure, 30 March – 30 April 2020. This declaration has been evaluated and our manufacturing plants in Mexico have applied for essential-business exemptions where necessary.

Nogales – The State of Sonora issued an order that takes effect on 1 April 2020 that defines only the activities related to the manufacturing of medical products as essential. Molex Nogales has been issued an exemption to also include telecom. In compliance with this order, we have reduced our Nogales operations to only medical and telecom manufacturing at 50% capacity.

Guadalajara – Our manufacturing plants in Guadalajara are fully operational as we work through the exemption process with the Jalisco State Government.

## Europe

Many countries within Europe are implementing border controls and limiting movement. At present our European manufacturing locations and distribution centers remain operational and, production is at or near normal unless noted below. As we move forward, we do expect increased government restrictions that will result in disruption to supply.

Italy – On 2 April 2020, the Italian government has extended the closure of all non-essential production activities until 13 April 2020. This has extended the temporary closure of three Molex plants: Zetronic (Padova, Italy); Flamar (Verdellino, Italy); and HDC (Ciserano, Italy). We are currently evaluating our alternatives and the impact to our global production and will provide additional details as they become available.

We appreciate your patience and support, as we work together to deal with this difficult situation, which is affecting everyone. If you have additional inquiries relative to customer orders, please contact your Customer Service Representative or Molex Sales. General inquiries about the Coronavirus may still be directed to [bcp@molex.com](mailto:bcp@molex.com).

Sincerely,

Liam Buckley

Senior Director, Global Customer Service

