



April 14, 2020

Dear Valued Customer,

During these unprecedented times, Eaton has strived to stand behind customers and support their production by keeping facilities operating during difficult conditions.

Unfortunately, due to the impact of COVID-19, the Mexican government has elected to deem the Reynosa and Juarez, Mexico plants as non-essential businesses. Due to this, these Eaton plants have ceased and/or will cease operations to obey Mexican guidelines. For the Juarez plant, the last day of operations was Thursday, April 9<sup>th</sup>. For the Reynosa plant this will be the end of the day Wednesday, April 15<sup>th</sup>. Our Tijuana plant is still operating; however, it may be impacted in similar fashion in the coming days.

Note that these are precautionary measures being taken by the Mexican government. Eaton is working very closely with the Mexican government officials to minimize the shutdowns and impact to your business.

Eaton will be attempting to immediately ship any finished goods products that are available out to customers to satisfy requirements. This may mean early shipments which will impact metrics, but this choice is being made to help reduce the disruption due to the plant closures.

Please feel free to contact your Account Manager or any of us below at any time if you have questions or concerns. We sincerely apologize for the disruption and are taking all measures to restore normal plant operations as soon as possible.

Best regards,

Craig Pytel  
Product Manager  
[craigpytel@eaton.com](mailto:craigpytel@eaton.com)

Becky Owyen  
Product Manager  
[rebeccaowyen@eaton.com](mailto:rebeccaowyen@eaton.com)

Carl Smith  
Sales Manager  
[carlsmith@eaton.com](mailto:carlsmith@eaton.com)