



March 17, 2020

Dear Customer;

Song Chuan continues to monitor the Corona Virus situation on a daily basis, and our first priority is to take all preventive measures to protect our employees and our customers.

As of the beginning of this week, all our employees based in the USA Sales and Operations office located in Florida are working from home. We have taken all the necessary actions to guarantee that our Warehouse, Accounting, Sales and Customer Service departments continue servicing our customers while telecommuting, only a skeleton crew remains at the Florida Warehouse to continue shipping.

Our supply base and manufacturing operations in Asia are not having interruptions. We continue to monitor the supply chain on daily basis as well.

Song Chuan conducted an Assurance of Supply Analysis this week and the result is that our customers' demand for our Electromechanical Relays is covered by our On Hand and In Transit Inventory levels in the near future. Any exceptions to this statement will be communicated, handled and resolved expeditiously on a part-by-part basis.

Song Chuan wants to keep the communication channels open with our customers so, we will keep you updated if we have any change to our status.

Best Regards.



Sean McCarthy

President and CEO

Song Chuan USA, Inc.